

ENSURING AN EFFECTIVE DISASTER RESPONSE: ARE YOU READY FOR THE NEXT DISASTER?

PRELIMINARY PROGRAM

EHA Members - CPD Points Allocation - 5 per day

'Horsley' Room, Queensland Rugby Club Ballymore, 95 Clyde Road Herston.

Critical Information flow and effective communication in a crisis.

Three key elements will be addressed on day one:

1. QPS roles in an emergency and how your organization can best communicate with QPS.
2. How can your organization harness the potential of social networking?
3. Improving your capability in dealing with the media and informing the community.

Monday 5 December 2011

8.30am	Registration	
9:00am	Keynote: Assistant Commissioner Andy Henderson, Queensland Police Service	Theme Outline: What has the Flood Commission Inquiry told us so far? What is the role of QPS in an emergency? The secret to effective partnerships with QPS in an emergency and how to get accurate information to and from QPS.
	Dave McNicoll Momentum Consulting	Theme Outline: Why does communication get blamed whenever a disaster goes pear-shaped? The real reason is usually poor systems, ineffective leadership and lack of critical review.
10:00am	Open forum discussion Chair: Dave McNicoll	Panel: Assistant Commissioner Andy Henderson, QPS Kym Charlton, Director Police Media.
10:30am	Morning tea	
11:00am	Kym Charlton Director Police Media	Workshop 1: The staggering success of Police Media's social networking program during the 2011 Queensland Floods.
1.00pm	Lunch	
2.00pm		Workshop 2 (part A): Essential Emergency Communications. Engaging the community with accurate and timely messages.
3.00pm	Afternoon tea	
3.30pm		Workshop 2 (part B): Essential Emergency Communications Effective Media Management.
4.30pm	Workshop Evaluation	Close 4.40pm

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Managing Members of the Community displaced during a crisis:

Three key elements will be addressed on day two.

1. An emergency event in Australia has humanitarian obligations, do you know what they are?
2. What impact does a major, unexpected event such as the Queensland Floods have on a small rural Council and their emergency management systems?
3. The Australian Red Cross has substantial experience in managing evacuation centres, learn what your organization can do.

Tuesday 6 December 2011

9.00am	Keynote: Bob Handby, Red Cross	Disaster zones, safe water and human rights.
	Tim McInerny, Emergency Services Coordinator (Capacity Development), Red Cross	What the Australian Red Cross can do in an emergency.
	Nina Bertram Senior Environmental Health Officer, Lockyer Valley Regional Council	Turning Council emergency management on its head. The impact of the devastating Queensland floods on Lockyer Valley Regional Council
10:30am	Morning tea	
11:00am	Bob Handby, Red Cross	Workshop 1: Does Australia comply with The Sphere Handbook ; <i>Humanitarian Charter and Minimum Standards in Humanitarian Response</i> ?
1.00pm	Lunch	
2.00pm		Workshop 2 (Part A): Effective Evacuation Centres, Tim McInerny, Red Cross. <ul style="list-style-type: none"> • Objectives and evacuation context • How is an evacuation centre opened • Management structure and staffing arrangements • Human needs and expectations
3.00pm	Afternoon tea	
3.30pm		Workshop 2 (Part B): Effective Evacuation Centres, Tim McInerny, Red Cross <ul style="list-style-type: none"> • Facility Set-up, including sleeping arrangements • The 3 Ss—Safety, Sanitation and Security • Cases of public health consideration
4.30pm	Workshop Evaluation and Close	Close 4.40pm